

OPTIONAL FILE

ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 04-0330

ORIGINAL

Regarding a complaint by (Person making the complaint):

Melody Mincey

Against (Utility name):

Peoples Gas Company

As to (Reason for complaint)

I am not Melody Price, I never lived at the first two addresses. My name has always been Melody Mincey

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

9111 S. Michigan Chicago 60619

The service address that I am complaining about is

My home telephone is

[773] 873-3053

Both Numbers

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 821-8349 or

(Full name of utility company)

Peoples Gas Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 200.350 200.690 200.820 A6

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

That my service is connected in my name, Melody Mineey without payment of any deposit, and that I not be held responsible for Melody Price's bill.

Date: April 9, 2004
(Month, day, year)

Complainant's Signature Melody Mineey

If an attorney will represent you, please give the attorney's name, address, and telephone number.

NONE

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

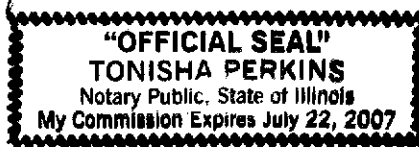
A notary public must witness the completion of this part of the form.

I, Melody Mineey, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Melody Mineey

Subscribed and sworn/affirmed to before me on (month, day, year) 4/9/04

Tonisha Perkins
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

April 9, 2004

- 1) I Melody Mincey called Peoples Gas Company in 2002 to apply for cooking gas at 8518 S. Muskegon Ave. Peoples Gas advised me that I had an outstanding bill from 1992, name Melody Price. I would have to pay \$1,500 before I could have gas services.
- 2) The representative stated that the bill is from a combination of 3 addresses, which supposedly dated back to 1992.
- 3) This was the second time in 1 year Peoples Gas sent this matter to a collection agency, two different agencies. Peoples Gas told both agencies that the bill came from 8518 S. Muskegon and was made in 2002. I never lived on 34th and Crites, I never lived on 94th Wabash. My name has never been Melody Price. I can prove that my name is Melody Mincey and has never been Melody Price. I have proof that I lived at 7122 S. Champlain back in 1992.
- 4) I had a protective stop put on my drivers lic and I.D. Because a creditor told me that a lady was trying to buy a car, with my information, she had a drivers lic with her picture and my information. I took a police report and notified the credit buera.
- 5) I wish this matter can finally be put to rest. I am being harrassed by collection agency's. This was obviously a stolen identity situation. This was not me.

Melody Mincey

The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that proper record-keeping is essential for the transparency and accountability of the organization. The document then outlines the specific procedures for recording transactions, including the use of standardized forms and the requirement for double-checking entries.

Next, the document addresses the issue of budgeting and financial planning. It states that a well-defined budget is crucial for the successful execution of the organization's mission. The document provides a detailed explanation of how to develop a budget, including the identification of all potential expenses and the allocation of resources to various projects and programs.

The third section of the document focuses on the management of financial risks. It highlights the need for the organization to be proactive in identifying and mitigating potential financial risks. The document offers several strategies for risk management, such as diversifying investments and maintaining a reserve fund to cover unexpected expenses.

Finally, the document concludes with a summary of the key points discussed. It reiterates the importance of accurate record-keeping, effective budgeting, and proactive risk management. The document also includes a list of references and a glossary of terms used throughout the text.